



**VERMONT
CARE
PARTNERS**

Overview of Vermont Care Partners and the Designated and Specialized Service Agencies

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An integral Part of Vermont 's Community- Based Health Care System

*Supporting Vermonters to live healthy and satisfying lives
community by community*

- VCP network agencies and programs support approximately **32,000 clients** and touch the lives of **50,000 Vermonters** through over 2 million services
- The network provides **50% of its services and supports** in homes, schools and communities where Vermonters work, live and play.



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How Vermont Care Partners Supports Our Agencies

- Advocacy & Policy
- Network Support
- Program Innovation
- Technology Innovation
- Education & Training
- Consulting Services
- Data Collection and Analysis
- Quality Assessment and Improvement
- Grant Writing and Management

Services to Address the Social Determinant of Health



Social Determinants of health such as housing, employment, public safety and education are the basis of our community-based services:

- CHILDREN'S MENTAL HEALTH SERVICES
- ADULT MENTAL HEALTH SERVICES
- DEVELOPMENTAL AND INTELLECTUAL DISABILITY SERVICES AND SUPPORTS
- SUBSTANCE USE SERVICES
- 24/7 CRISIS SERVICES
- COMMUNITY OUTREACH AND EDUCATION



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Collaborating with other Healthcare Providers

- All agencies support people to access primary care and coordinate with local health providers
- Sometimes this includes assisting during medical visits
- Agencies have nursing staff and support wellness
- We have co-location of network staff in 56 primary care offices to integrate care
- All network agencies participate in Unified Community Collaboratives
- 70% of agencies do shared care planning for people with complex needs
- Some agencies provide bi-directional care with FQHCs and other health providers



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A Cost Effective Health Care Network

By providing more supports to more people in Vermont compared to the national average, the VCP Network has achieved lower hospital bed utilization than the national average

With the creation of Crisis Bed Programs people served experienced reduced rates of hospitalizations

***Saving Vermont taxpayers
over \$50 million annually***



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VCP Network Agencies Support Employment

Vermont ranks 2nd in the country for employment of people with intellectual and developmental disabilities, with nearly 50% employed and paying taxes

In our program for people with serious and persistent mental illness nearly 28% are employed compared to an average of 21% nationally

We support youth ages 16 -20 who have mental health conditions with employment supports through JOBS

The VCP Network is one of the largest employer networks in the state of Vermont with nearly 5,300 employees and many contracted workers



Providing Quality Services and Supports

Each year we survey the people we serve about how we are doing and how our services impact their lives

- 93% responded that they receive the services they need.
- 96% responded that staff treated them with respect.
- 93 % responded that they received the services that were right for them



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Housing Promotes Health, Stability and a Sense of Community

- Agencies work with local housing authorities, community action agencies and local landlords to secure and maintain housing independence
- Agencies provide residential supports including shared living, group residences, home modifications and staff support to assist independent living
- 85% of children, youth and adults receiving mental health services live in their own homes
- Crisis and respite services enable people to stay in their home communities with added supports when they need them



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